

# FIRST QUARTER 2022 EARNINGS CONFERENCE CALL

Interpublic Group April 28, 2022

### Overview — First Quarter 2022

- Net revenue growth was +9.8% and organic growth of net revenue was +11.5%
  - U.S. organic growth was +12.2%
  - International organic growth was +10.2%
  - Double-digit percent organic growth in each reportable segment
- Net income as reported was \$159.4 million
- Adjusted EBITA before restructuring charges was \$273.6 million, with margin on net revenue of 12.3%
- Diluted EPS was \$0.40 as reported and was \$0.47 as adjusted
- Repurchased \$63 million under the reauthorized share repurchase program
- Pleased with our strong start to the year and tone of business



## **Operating Performance**

	Three Months E	nded Ma	arch 31,		
	 2022		2021		
Net Revenue	\$ 2,227.2	\$	2,027.7		
Billable Expenses	341.3		229.3		
Total Revenue	2,568.5		2,257.0		
Salaries and Related Expenses	1,564.4		1,393.1		
Office and Other Direct Expenses	323.4		292.9		
Billable Expenses	341.3		229.3		
Cost of Services	2,229.1		1,915.3		
Selling, General and Administrative Expenses	19.3		28.2		
Depreciation and Amortization	67.8		69.2		
Restructuring Charges	6.6		1.3		
Total Operating Expenses	2,322.8		2,014.0		
Operating Income	245.7		243.0		
Interest Expense, net	(29.6)		(42.7)		
Other Expense, net (1)	(6.2)		(83.9)		
Income Before Income Taxes	209.9		116.4		
Provision for Income Taxes	49.1		23.8		
Equity in Net Income (Loss) of Unconsolidated Affiliates	0.1		(0.2)		
Net Income	160.9		92.4		
Net Income Attributable to Non-controlling Interests	(1.5)		(0.7)		
Net Income Available to IPG Common Stockholders	\$ 159.4	\$	91.7		
Earnings per Share Available to IPG Common Stockholders - Basic	\$ 0.40	\$	0.23		
Earnings per Share Available to IPG Common Stockholders - Diluted	\$ 0.40	\$	0.23		
Weighted-Average Number of Common Shares Outstanding - Basic	394.5		391.5		
Weighted-Average Number of Common Shares Outstanding - Diluted	398.4		396.0		
Dividends Declared per Common Share	\$ 0.290	\$	0.270		

<sup>(1)</sup> Includes a loss of \$74.0 on early extinguishment of debt for the three months ended March 31, 2021. (\$ in Millions, except per share amounts)



### **Net Revenue**

		hs Ended	
		\$	% Change
March 31, 2021		2,027.7	
Foreign currency		(27.6)	(1.4%)
Net acquisitions/(divestitures)		(6.7)	(0.3%)
Organic		233.8	11.5%
Total change		199.5	9.8%
March 31, 2022	\$	2,227.2	

Three	Months	Fnded	March	31

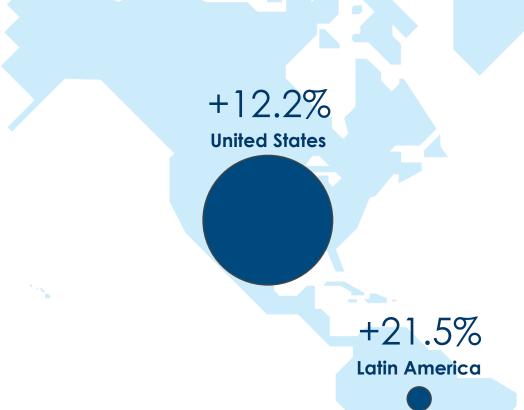
			Inre	e months En	aea march 31,		
					Change		
		2022	2	2021 (1)	Organic	Total	
Media, Data & Engagement Solutions	\$	932.1	\$	849.8	11.5%	9.7%	
IPG Mediabrands, Acxiom, and Kinesso, and our digital and con	nmerce spe	cialist age	encies	, which inclu	de MRM, R/GA, aı	nd Huge	
Integrated Advertising & Creativity Led Solutions	\$	958.8	\$	875.7	11.2%	9.5%	
McCann Worldgroup, IPG Health, MullenLowe Group, FCB, and	our domest	ic integrat	ted a	gencies			
Specialized Communications & Experiential Solutions	\$	336.3	\$	302.2	12.5%	11.3%	

IPG DXTRA and DXTRA Health, Weber Shandwick, Golin, and our sports, entertainment and experiential agencies

<sup>(1)</sup> Results for the three months ended March 31, 2021 have been recast to reflect our new reportable segments. See reconciliation of segment organic net revenue change on page 14.

## Organic Net Revenue Change by Region

Three Months Ended March 31, 2022









"All Other Markets" includes Canada, Africa and the Middle East. Circle proportions represent consolidated net revenue distribution. See reconciliation of organic net revenue change, including total net revenue change, on page 14.

## Operating Expenses % of Net Revenue

Three Months Ended March 31



## Adjusted Diluted Earnings Per Share

#### Three Months Ended March 31, 2022

	As	Reported	A	rtization of cquired angibles	ructuring arges <sup>(1)</sup>	So	osses on iles of inesses	sted Results on-GAAP)
Operating Income and Adjusted EBITA before Restructuring Charges (2)	\$	245.7	\$	(21.3)	\$ (6.6)			\$ 273.6
Total (Expenses) and Other Income (3)		(35.8)				\$	(6.4)	(29.4)
Income Before Income Taxes		209.9		(21.3)	(6.6)		(6.4)	244.2
Provision for Income Taxes		49.1		4.2	1.6		0.0	54.9
Effective Tax Rate		23.4 %						22.5 %
Equity in Net Income of Unconsolidated Affiliates		0.1						0.1
Net Income Attributable to Non-controlling Interests		(1.5)						(1.5)
DILUTED EPS COMPONENTS:								
Net Income Available to IPG Common Stockholders	\$	159.4	\$	(17.1)	\$ (5.0)	\$	(6.4)	\$ 187.9
Weighted-Average Number of Common Shares Outstanding		398.4						398.4
Earnings per Share Available to IPG Common Stockholders (4)	\$	0.40	\$	(0.04)	\$ (0.01)	\$	(0.02)	\$ 0.47

<sup>(1)</sup> Restructuring charges of \$6.6 in the first quarter of 2022 were related to adjustments to our restructuring actions taken in 2020, which were designed to reduce our operating expenses structurally and permanently relative to revenue and to accelerate the transformation of our business.

<sup>(2)</sup> Refer to non-GAAP reconciliation of Adjusted EBITA before Restructuring Charges on page 16.

<sup>(3)</sup> Consists of non-operating expenses including interest expense, interest income, and other expense, net.

<sup>(4)</sup> Earnings per share amounts calculated on an unrounded basis. See full non-GAAP reconciliation of adjusted diluted earnings per share on page 15.

## **Cash Flow**

			Ended March 31,				
		 2022		2021			
Net Income		\$ 160.9	\$	92.4			
OPERATING ACTIVITIES:	Depreciation & amortization	81.0		92.2			
	Deferred taxes	19.9		18.2			
	Other non-cash items	12.3		2.4			
	Net losses on sales of businesses	6.4		12.5			
	Loss on early extinguishment of debt	_		74.0			
	Change in working capital, net	(865.4)		(496.9)			
	Change in other non-current assets & liabilities	(48.7)		(44.6)			
	Net cash used in Operating Activities	(633.6)		(249.8)			
INVESTING ACTIVITIES:	Capital expenditures	(30.7)		(28.3)			
INVESTING ACTIVITIES.	Net proceeds from investments	2.6		28.8			
	Other investing activities	(0.7)		(0.3)			
	Net cash (used in) provided by Investing Activities	(28.8)		0.2			
FINANCING ACTIVITIES:	Common stock dividends	(118.3)		(109.1)			
	Repurchases of common stock	(63.1)		— (· · · · · · · · · · · · · · · · · · ·			
	Tax payments for employee shares withheld	(38.3)		(22.4)			
	Distributions to noncontrolling interests	(3.1)		(3.3)			
	Acquisition-related payments	(1.1)		(3.4)			
	Proceeds from long-term debt	<del>_</del>		998.1			
	Early extinguishment of long-term debt			(1,066.8)			
	Exercise of stock options			8.0			
	Net increase (decrease) in short-term borrowings	13.9		(2.9)			
	Other financing activities	(0.1)		(10.9)			
	Net cash used in Financing Activities	(210.1)		(212.7)			
Currency effect		5.0		(30.4)			
Net decrease in cash, cas	h equivalents and restricted cash	\$ (867.5)	\$	(492.7)			

## **Balance Sheet — Current Portion**

		Mai	rch 31, 2022	Dece	mber 31, 2021	March 31, 2021	
CURRENT ASSETS:	Cash and cash equivalents	\$	2,402.3	\$	3,270.0	\$	2,015.3
	Accounts receivable, net		4,179.9		5,177.7		3,440.3
	Accounts receivable, billable to clients		2,155.3		2,347.2		1,842.7
	Assets held for sale		30.4		8.2		4.5
	Other current assets		502.1		428.7		467.4
	Total current assets	\$	9,270.0	\$	11,231.8	\$	7,770.2
CURRENT LIABILITIES:	Accounts payable	\$	7,245.3	\$	8,960.0	\$	5,862.0
	Accrued liabilities		590.9		918.1		608.9
	Contract liabilities		760.0		688.5		689.1
	Short-term borrowings		59.1		47.5		43.1
	Current portion of long-term debt		0.6		0.7		502.8
	Current portion of operating leases		270.3		265.8		268.8
	Liabilities held for sale		28.0		9.4		9.8
	Total current liabilities	\$	8,954.2	\$	10,890.0	\$	7,984.5

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## **Debt Maturity Schedule**

### Total Debt = \$3.0 billion



### Summary

- A strong start to the year, with solid tone of business
- Continued focus on driving growth
  - Building on our industry-leading foundation
    - Strong agency brands
    - Exceptional talent
    - Data capabilities at scale
    - Creative and innovative marketing solutions
    - Integrated digital and digital specialists
    - "Open architecture" agency collaboration
- Effective expense management is an ongoing priority
- Flexible business model is positioned to address macro uncertainty
- Financial strength is a continued source of value creation





## Appendix



## **Depreciation and Amortization**

				2022			
	(	Q1	Q2	Q3	Q4	YT[	2022
Depreciation and amortization (1)	\$	46.5				\$	46.5
Amortization of acquired intangibles		21.3					21.3
Amortization of restricted stock and other non-cash compensation		12.5					12.5
Net amortization of bond discounts and deferred financing costs		0.7					0.7

	2021									
		Q1		Q2		Q3		Q4	FY	7 2021
Depreciation and amortization (1)	\$	47.6	\$	48.5	\$	47.9	\$	53.6	\$	197.6
Amortization of acquired intangibles		21.6		21.6		21.5		21.5		86.2
Amortization of restricted stock and other non-cash compensation		20.3		21.9		15.7		12.2		70.1
Net amortization of bond discounts and deferred financing costs		2.7		1.1		1.0		0.9		5.7



<sup>(1)</sup> Excludes amortization of acquired intangibles. (\$ in Millions)

## Reconciliation of Organic Net Revenue

				Components of Change					Change		
		Three Months Ended March 31, 2021		Foreign Currency	Net Acquisitions / (Divestitures)		Organic	Three Months Ended March 31, 2022		Organic	Total
SEGMENT:	Media, Data & Engagement Solutions (1) (2)	\$	849.8	\$ (15.1)	\$	(0.1)	\$ 97.5	\$	932.1	11.5%	9.7%
	Integrated Advertising & Creativity Led Solutions (1) (3)		875.7	(9.5)		(5.8)	98.4		958.8	11.2%	9.5%
	Specialized Communications & Experiential Solutions (1) (4)		302.2	(3.0)		(8.0)	37.9		336.3	12.5%	11.3%
	Total	\$	2,027.7	\$ (27.6)	\$	(6.7)	\$ 233.8	\$	2,227.2	11.5%	9.8%
GEOGRAPHIC:	United States	\$	1,309.8	\$ <b>–</b>	\$	_	\$ 160.3	\$	1,470.1	12.2%	12.2%
	International		717.9	(27.6)		(6.7)	73.5		757.1	10.2%	5.5%
	United Kingdom		184.0	(4.3)		_	2.7		182.4	1.5%	(0.9%)
	Continental Europe		175.8	(13.0)		_	16.5		179.3	9.4%	2.0%
	Asia Pacific		169.1	(6.7)		(3.3)	15.5		174.6	9.2%	3.3%
	Latin America		75.4	(3.8)		(0.1)	16.2		87.7	21.5%	16.3%
	All Other Markets		113.6	0.2		(3.3)	22.6		133.1	19.9%	17.2%
	Worldwide	\$	2,027.7	\$ (27.6)	\$	(6.7)	\$ 233.8	\$	2,227.2	11.5%	9.8%



<sup>(1)</sup> Results for three month ended March 31, 2021 have been recast to reflect our new reportable segments.

<sup>(2)</sup> Comprised of IPG Mediabrands, Acxiom, and Kinesso, as well as our digital and commerce specialist agencies, which include MRM, R/GA, and Huge.

<sup>(3)</sup> Comprised of McCann Worldgroup, IPG Health, MullenLowe Group, FCB, and our domestic integrated agencies.

<sup>(4)</sup> Comprised of IPG DXTRA and DXTRA Health, Weber Shandwick, Golin, and our sports, entertainment and experiential agencies. (\$ in Millions)

## Reconciliation of Adjusted Results<sup>(1)</sup>

#### Three Months Ended March 31, 2022

	As	Reported	Ac	rtization of equired angibles	ructuring arges <sup>(2)</sup>	Sc	osses on ales of inesses	- 1	djusted Results on-GAAP)
Operating Income and Adjusted EBITA before Restructuring Charges (3)	\$	245.7	\$	(21.3)	\$ (6.6)			\$	273.6
Total (Expenses) and Other Income (4)		(35.8)				\$	(6.4)		(29.4)
Income Before Income Taxes		209.9		(21.3)	(6.6)		(6.4)		244.2
Provision for Income Taxes		49.1		4.2	1.6		0.0		54.9
Effective Tax Rate		23.4 %							22.5 %
Equity in Net Income of Unconsolidated Affiliates		0.1							0.1
Net Income Attributable to Non-controlling Interests		(1.5)							(1.5)
Net Income Available to IPG Common Stockholders	\$	159.4	\$	(17.1)	\$ (5.0)	\$	(6.4)	\$	187.9
Weighted-Average Number of Common Shares Outstanding - Basic		394.5							394.5
Dilutive effect of stock options and restricted shares		3.9							3.9
Weighted-Average Number of Common Shares Outstanding - Diluted		398.4							398.4
Earnings per Share Available to IPG Common Stockholders (5):									
Basic	\$	0.40	\$	(0.04)	\$ (0.01)	\$	(0.02)	\$	0.48

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<sup>(1)</sup> The table reconciles our reported results to our adjusted non-GAAP results. Management believes the resulting comparisons provide useful supplemental data that, while not a substitute for GAAP measures, allow for greater transparency in the review of our financial and operational performance.

<sup>(2)</sup> Restructuring charges of \$6.6 in the first quarter of 2022 were related to adjustments to our restructuring actions taken in 2020, which were designed to reduce our operating expenses structurally and permanently relative to revenue and to accelerate the transformation of our business.

<sup>(3)</sup> Refer to non-GAAP reconciliation of Adjusted EBITA before Restructuring Charges on page 16.

<sup>(4)</sup> Consists of non-operating expenses including interest expense, interest income, and other expense, net.

<sup>(5)</sup> Earnings per share amounts calculated on an unrounded basis.

## Reconciliation of Adjusted EBITA

	Three Months Ended March 31,							
	2022		2021					
Net Revenue	\$ 2,227.2	\$	2,027.7					
Non-GAAP Reconciliation:								
Net Income Available to IPG Common Stockholders	\$ 159.4	\$	91.7					
Add Back:								
Provision for Income Taxes	49.1		23.8					
Subtract:								
Total (Expenses) and Other Income (2)	(35.8)		(126.6)					
Equity in Net Income (Loss) of Unconsolidated Affiliates	0.1		(0.2)					
Net Income Attributable to Non-controlling Interests	(1.5)		(0.7)					
Operating Income	\$ 245.7	\$	243.0					
Add Back:								
Amortization of Acquired Intangibles	21.3		21.6					
Adjusted EBITA	\$ 267.0	\$	264.6					
Adjusted EBITA Margin on Net Revenue %	12.0 %		13.0 %					
Restructuring Charges (3)	6.6		1.3					
Adjusted EBITA before Restructuring Charges	\$ 273.6	\$	265.9					
Adjusted EBITA before Restructuring Charges Margin on Net Revenue %	12.3 %		13.1 %					

<sup>(1)</sup> The table reconciles our reported results to our adjusted non-GAAP results. Management believes the resulting comparisons provide useful supplemental data that, while not a substitute for GAAP measures, allow for greater transparency in the review of our financial and operational performance.

<sup>(2)</sup> Includes a loss of \$74.0 on early extinguishment of debt in the first guarter of 2021.

<sup>(3)</sup> Restructuring charges of \$6.6 and \$1.3 in the first quarter of 2022 and 2021, respectively, were related to adjustments to our restructuring actions taken in 2020, which were designed to reduce our operating expenses structurally and permanently relative to revenue and to accelerate the transformation of our business. (\$ in Millions)

## Adjusted EBITA before Restructuring Charges by Segment

	Media, Data & Engagement Solutions (2)			itegrated A eativity Le					ions &	Corporate and Other (5)			IPG Consolidated (1)					
	1	hree Mor			Three Mor		1	Three Mor				Three Mor	_			Three Mor		
		2022		2021 (6)	2022	 2021 (6)		2022		2021 (6)		2022		2021 (6)		2022		2021 (6)
Net Revenue	\$	932.1	\$	849.8	\$ 958.8	\$ 875.7	\$	336.3	\$	302.2					\$	2,227.2	\$	2,027.7
Segment/Adjusted EBITA	\$	101.4	\$	135.8	\$ 130.5	\$ 118.1	\$	56.0	\$	40.8	\$	(20.9)	\$	(30.1)	\$	267.0	\$	264.6
Restructuring Charges					6.1	0.4		0.4		0.9		0.1				6.6		1.3
Segment/Adjusted EBITA before Restructuring Charges	\$	101.4	\$	135.8	\$ 136.6	\$ 118.5	\$	56.4	\$	41.7	\$	(20.8)	\$	(30.1)	\$	273.6	\$	265.9
Margin (%) of net revenue		10.9 %		16.0 %	14.2 %	13.5 %		16.8 %		13.8 %						12.3 %		13.1 %

<sup>(1)</sup> Adjusted EBITA before restructuring charges is calculated as net income available to IPG common stockholders before provision for (benefit of) incomes taxes, total (expenses) and other income, equity in net income (loss) of unconsolidated affiliates, net income attributable to non-controlling interests, amortization of acquired intangibles and restructuring charges.

<sup>(2)</sup> Comprised of IPG Mediabrands, Acxiom, and Kinesso, as well as our digital and commerce specialist agencies, which include MRM, R/GA, and Huge.

<sup>(3)</sup> Comprised of McCann Worldgroup, IPG Health, MullenLowe Group, FCB, and our domestic integrated agencies.

<sup>(4)</sup> Comprised of IPG DXTRA and DXTRA Health, Weber Shandwick, Golin, and our sports, entertainment and experiential agencies.

<sup>(5)</sup> Corporate and Other is primarily comprised of selling, general and administrative expenses including corporate office expenses as well as shared service center and certain other centrally managed expenses that are not fully allocated to operating divisions.

<sup>(6)</sup> Results for the three months ended March 31, 2021 have been recast to reflect our new reportable segments. (\$ in Millions)

## Reconciliation of Adjusted Results<sup>11</sup>

#### Three Months Ended March 31, 2021

	As	Reported	A	ortization of acquired tangibles	tructuring narges <sup>(2)</sup>	S	Losses on Gales of Usinesses	Ext	oss on Early tinguishment of Debt <sup>(3)</sup>	Adjusted Results on-GAAP)
Operating Income and Adjusted EBITA before Restructuring Charges (4)	\$	243.0	\$	(21.6)	\$ (1.3)					\$ 265.9
Total (Expenses) and Other Income (5)		(126.6)				\$	(12.5)	\$	(74.0)	(40.1)
Income Before Income Taxes		116.4		(21.6)	(1.3)		(12.5)		(74.0)	225.8
Provision for Income Taxes		23.8		4.2	0.3		0.7		18.5	47.5
Effective Tax Rate		20.4 %								21.0 %
Equity in Net Loss of Unconsolidated Affiliates		(0.2)								(0.2)
Net Income Attributable to Non-controlling Interests		(0.7)								(0.7)
Net Income Available to IPG Common Stockholders	\$	91.7	\$	(17.4)	\$ (1.0)	\$	(11.8)	\$	(55.5)	\$ 177.4
Weighted-Average Number of Common Shares Outstanding - Basic		391.5								391.5
Dilutive effect of stock options and restricted shares		4.5								4.5
Weighted-Average Number of Common Shares Outstanding - Diluted		396.0								396.0
Earnings per Share Available to IPG Common Stockholders (6):										
Basic	\$	0.23	\$	(0.04)	\$ 0.00	\$	(0.03)	\$	(0.14)	\$ 0.45
Diluted	\$	0.23	\$	(0.04)	\$ 0.00	\$	(0.03)	\$	(0.14)	\$ 0.45



<sup>(1)</sup> The table reconciles our reported results to our adjusted non-GAAP results. Management believes the resulting comparisons provide useful supplemental data that, while not a substitute for GAAP measures, allow for greater transparency in the review of our financial and operational performance.

<sup>(2)</sup> Restructuring charges of \$1.3 in the first quarter of 2021 were related to adjustments to our restructuring actions taken in 2020, which were designed to reduce our operating expenses structurally and permanently relative to revenue and to accelerate the transformation of our business.

<sup>(3)</sup> Consists of a loss related to the early extinguishment of our 4.000% unsecured senior notes due 2022, 3.750% unsecured senior notes due 2023 and half of our 4.200% unsecured senior notes due 2024.

<sup>(4)</sup> Refer to non-GAAP reconciliation of Adjusted EBITA before Restructuring Charges on page 16.

<sup>(5)</sup> Consists of non-operating expenses including interest expense, interest income, and other expense, net.

<sup>(6)</sup> Earnings per share amounts calculated on an unrounded basis. (\$ in Millions, except per share amounts)



## Metrics Update

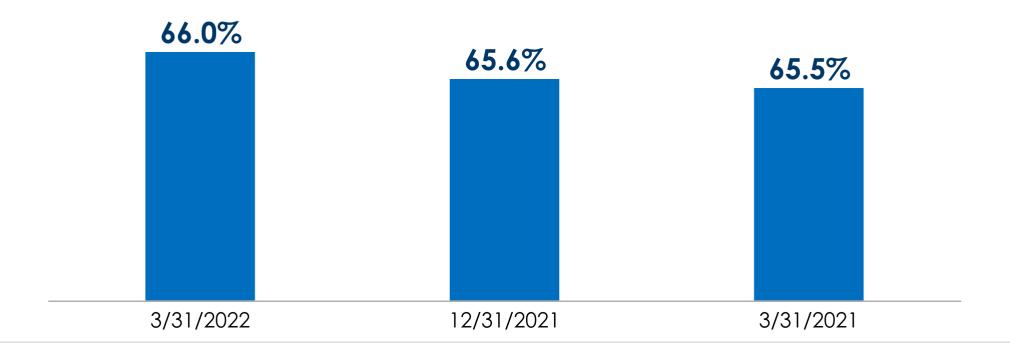


## **Metrics Update**

CATEGORY:	SALARIES & RELATED (% of net revenue)	OFFICE & OTHER DIRECT (% of net revenue)	FINANCIAL
METRIC:	Trailing Twelve Months	Trailing Twelve Months	Available Liquidity
	Base, Benefits & Tax	Occupancy Expense	Credit Facility Covenant
	Incentive Expense	All Other Office and Other Direct Expenses	
	Severance Expense		
	Temporary Help		

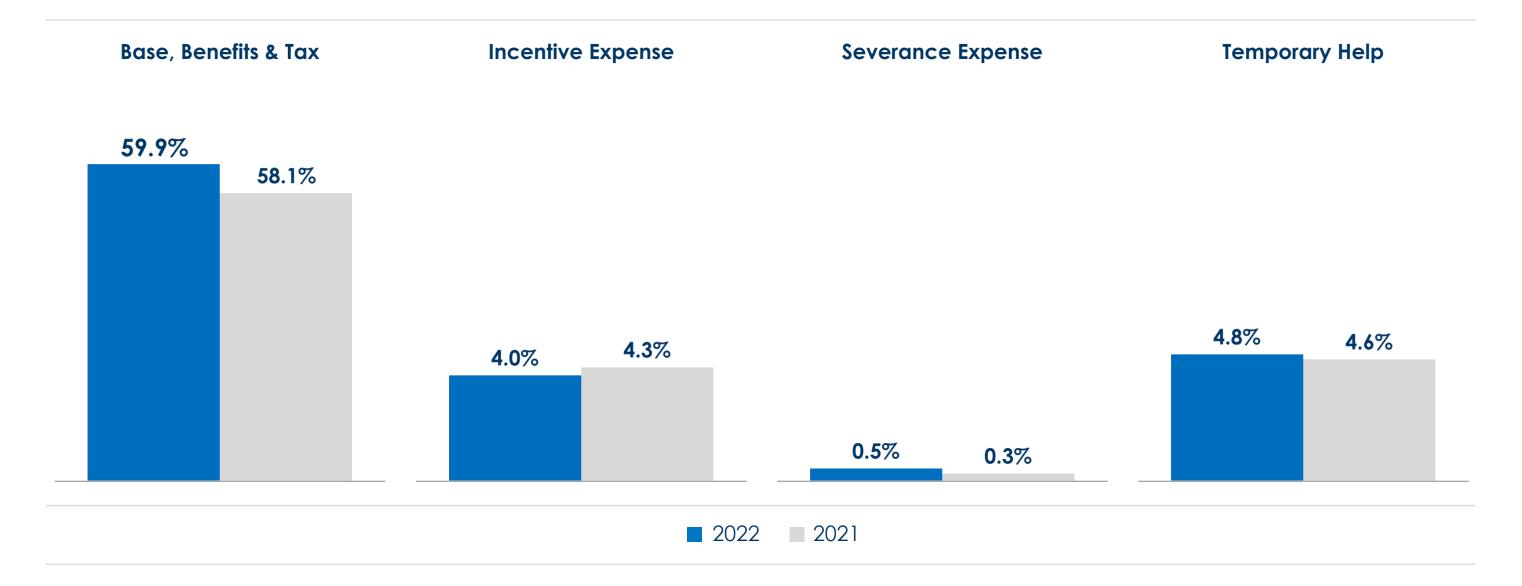
## Salaries & Related Expenses

### % of Net Revenue, Trailing Twelve Months



## Salaries & Related Expenses (% of Net Revenue)

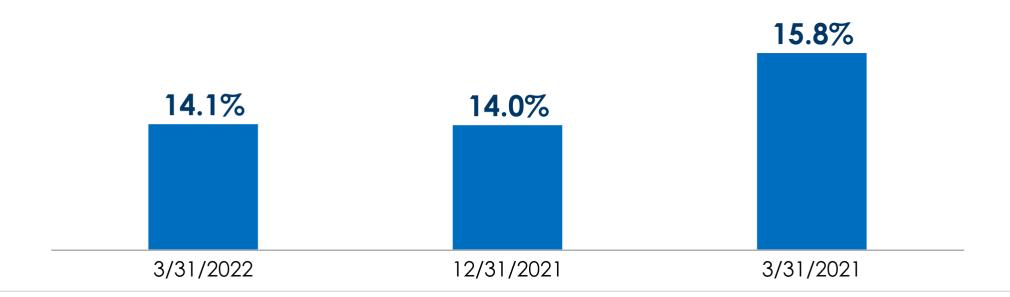
Three Months Ended March 31





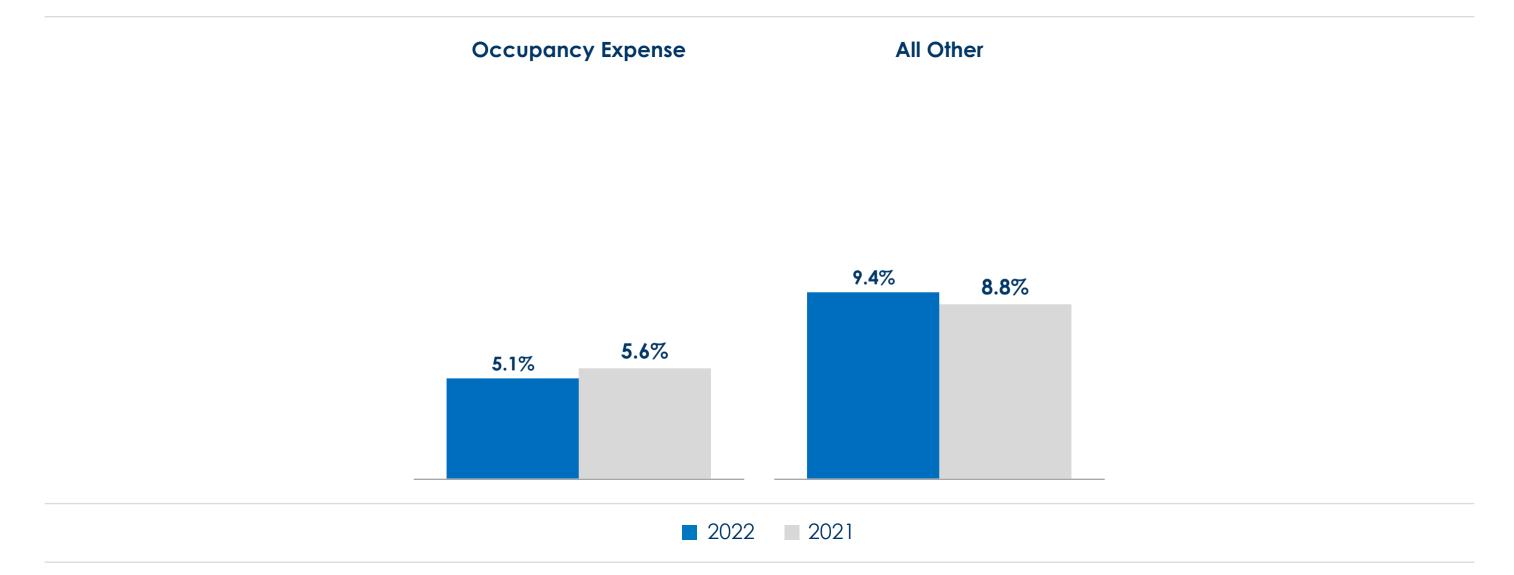
## Office & Other Direct Expenses

### % of Net Revenue, Trailing Twelve Months



## Office & Other Direct Expenses (% of Net Revenue)

Three Months Ended March 31

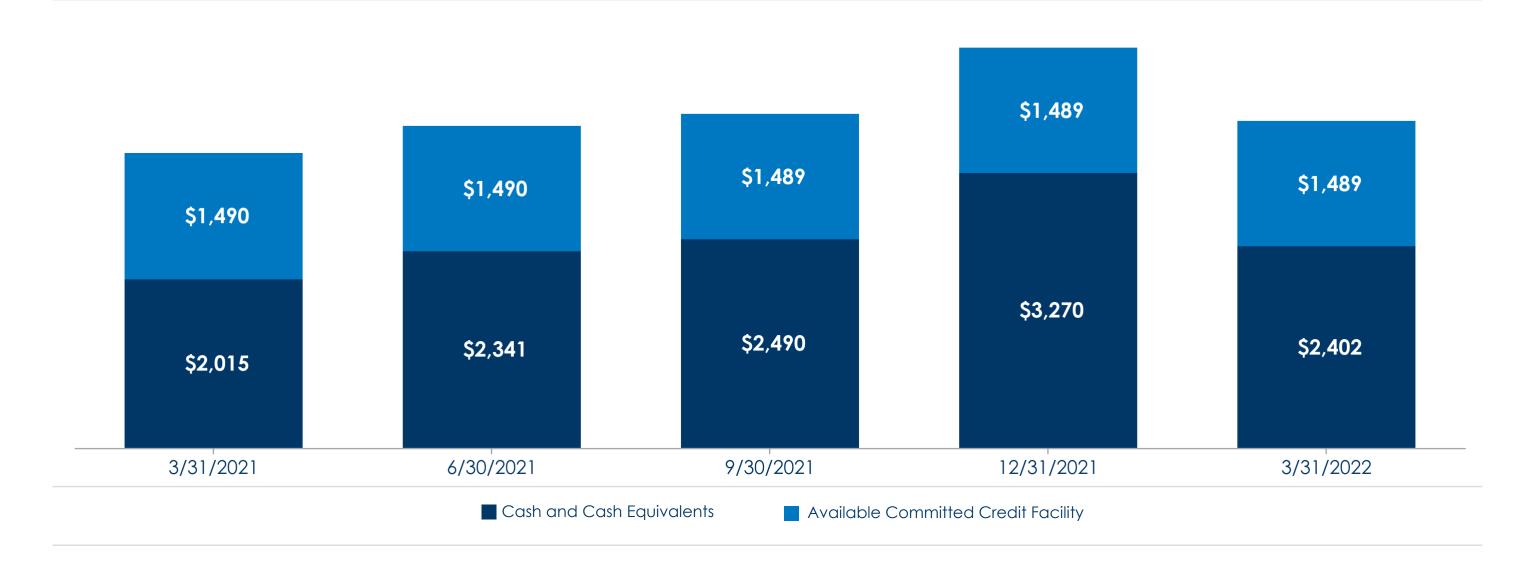




<sup>&</sup>quot;All Other" primarily includes client service costs, non-pass through production expenses, travel and entertainment, professional fees, spending to support new business activity, telecommunications, office supplies, bad debt expense, adjustments to contingent acquisition obligations, foreign currency losses (gains) and other expenses.

## **Available Liquidity**

Cash, Cash Equivalents + Available Committed Credit Facilities



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## Credit Facility Covenant

Financial Covenant	Four Quarters Ended March 31, 2022					
Leverage Ratio (not greater than) (2)		3.50x				
Actual Leverage Ratio		1.65x				
CREDIT AGREEMENT EBITDA RECONCILIATION:		uarters Ended ch 31, 2022				
Net Income Available to IPG Common Stockholders	\$	1,020.5				
+ Non-Operating Adjustments (3)		418.4				
Operating Income	\$	1,438.9				
+ Depreciation and Amortization		349.1				
+ Other Non-cash Charges Reducing Operating Income		14.7				
Credit Agreement EBITDA (2):	\$	1,802.7				

<sup>(1)</sup> The leverage ratio financial covenant applies to our committed corporate credit facility, amended and restated as of November 1, 2021 (the "Credit Agreement").

<sup>(2)</sup> The leverage ratio is defined as debt as of the last day of such fiscal quarter to EBITDA (as defined in the Credit Agreement) for the four quarters then ended.

<sup>(3)</sup> Includes adjustments of the following items from our consolidated statement of operations: provision for income taxes, total (expenses) and other income, equity in net income (loss) of unconsolidated affiliates, and net (income) loss attributable to non-controlling interests.

## **Cautionary Statement**

This investor presentation contains forward-looking statements. Statements in this investor presentation that are not historical facts, including statements about management's beliefs and expectations, constitute forward-looking statements. These statements are based on current plans, estimates and projections, and are subject to change based on a number of factors, including those outlined under item 1A, *Risk Factors*, in our most recent Annual Report on Form 10-K and our quarterly reports on Form 10-Q and our other filings with the Securities and Exchange Commission ("SEC"). Forward-looking statements speak only as of the date they are made, and we undertake no obligation to update publicly any of them in light of new information or future events.

Forward-looking statements involve inherent risks and uncertainties. A number of important factors could cause actual results to differ materially from those contained in any forward-looking statement. Such factors include, but are not limited to, the following:

- the effects of a challenging economy on the demand for our advertising and marketing services, on our clients' financial condition and on our business or financial condition;
- the impacts of COVID-19 pandemic, including unanticipated developments like the emergence of new coronavirus variants or any shortfalls in vaccination efforts, and associated mitigation measures such as social distancing efforts and restrictions on businesses, social activities and travel, any failure to realize anticipated benefits from the rollout of COVID-19 vaccination campaigns and the resulting impact on the economy, our clients and demand for our services, which may precipitate or exacerbate other risks and uncertainties;
- our ability to attract new clients and retain existing clients;
- our ability to retain and attract key employees;
- risks associated with assumptions we make in connection with our critical accounting estimates, including changes in assumptions associated with any effects of a challenging economy;
- potential adverse effects if we are required to recognize impairment charges or other adverse accounting-related developments;
- risks associated with the effects of global, national and regional economic and political conditions, including counterparty risks and fluctuations in interest rates, inflation rates and currency exchange rates;
- developments from changes in the regulatory and legal environment for advertising and marketing services companies around the world, including laws and regulations related to data protection and consumer privacy;
- the impact on our operations of general or directed cybersecurity events; and
- failure to fully realize the anticipated benefits of our 2020 restructuring actions and other cost-saving initiatives.

Investors should carefully consider these factors and the additional risk factors outlined in more detail under Item 1A, *Risk Factors*, in our most recent Annual Report on Form 10-K and our quarterly reports on Form 10-Q and our other SEC filings.